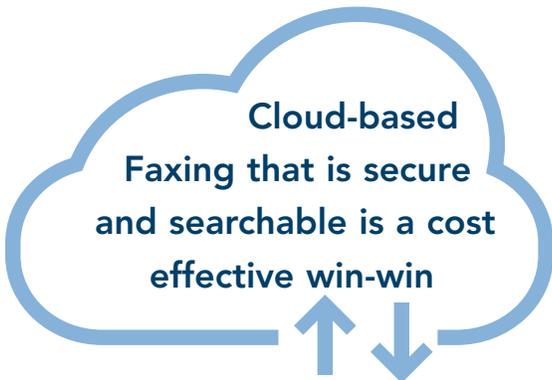# smart source

HEALTHCARE COMMUNICATIONS

Orders • Collaboration • Service
Outpatient Orders. Simple. Instant. Secure. Affordable.

Managing physician orders for outpatient visits has been a persistent challenge for hospital access departments. Hospitals are on the passive receiving end of critical information for timely, safe patient care, and revenue cycle improvement. Hospital access departments are hampered by the labor-intensive process of collecting and managing paper-based physician authorizations in an often disconnected and fragmented environment. The end results are familiar: missing orders and unproductive time locating and correcting orders, all which lead to dissatisfied physicians, unhappy patients, and disgruntled service departments. They often contribute to patient service delay, and potential payment denials.

Orders Collaboration is a turn-key, hassle-free, web-based service that lets your physicians continue using fax machines to communicate critical information with you. Specifically designed for hospital access management, it incorporates best-in-class business processes and innovative technologies and provides a framework for streamlining how access information is created, collected, accessed and shared throughout the care delivery continuum.

How automated are you?

A recent HFMA article stated that "in this digital world, hospitals remain largely analog, in person, and campus focused. Only 14% of hospitals offer digital tools and information to enable engagement."

Cloud-based Faxing that is secure and searchable is a cost effective win-win

WITHOUT CHANGING PROCESSES we can automate the faxing process— which is still a highly secure method of communicating—so that the information may be stored, moved around, accessible, and searchable. With no capital investment!

With Orders Collaboration Service, all physician orders that have been indexed can be searched and retrieved by Universal Key Search Parameters, and viewed by any users with the appropriate privilege. These parameters are self-configurable from hundreds of data fields in the Master Patient Index (MPI) engine. Your registrars can retrieve orders, and so can your downstream service departments.

Digital Contents are searchable and accessible

Ask us for a demo

For more information contact:

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Transform Health Care Operations. Now.